

PERFECT

WET GRINDER



User Guide
& Warranty
Card





Perfectly
made

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Made for a lifetime. Made for healthy cooking.

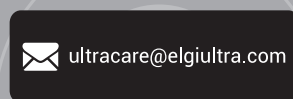
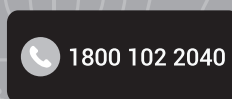


Dear Customer,

We're delighted to welcome you to the Ultra family of millions of happy customers worldwide.

You've made a smart and informed decision to invest in a perfectly made Ultra. Ultra products are inventive and aesthetically superb with a combination of good quality, precision and durability to help prepare the tastiest and healthiest meal.

Ultra assures you of trouble-free performance for years. However, in the unlikely event of any operational problem, we would be more than happy to assist you.





Product Information Sheet

S.No Specifications		PERFECT 
1	Form	Table Top
2	Capacity	2L
3	Motor Wattage	150 watts
4	Voltage	230 V, 50Hz
5	Grinding Stones	Conical
6	Drum	Food Grade Stainless Steel
7	Shell	ABS
8	Drum Shape	Dish-type
9	Multi-Utility Drum	Yes
10	Power Surge Protector	Yes
11	Shock Proof	Yes
12	Stone Assembly weight	2.5 KG
13	Warranty	5 Yrs
14	Nett weight	13.5 kg
15	Optional Attachments	Atta Kneader & Coconut scraper
16	Product Dimension (mm)	460 x 272 x 288
17	Drum Size (mm)	Ø250 X 180
18	Motor Speed (Rated without load)	1350 RPM
19	Drum Speed (with load)	135 - 140 RPM
20	Box Contents	Grinder unit, Manual, Batter Cleaner

Recommended Measure and Grinding Time *

Grinding Medium	Load Condition	Measurements before soaking	Soaking Time in Hrs	Water to be added
Rice (Raw / Boiled)	Minimum	170 gms	4	150 ml
	Maximum	1250 gms	4	1250 ml
Dhal	Minimum	65 gms	2	130 ml
	Maximum	312 gms	2	620 ml

1 cup (200 ml) – 180 gms of idly rice

1 cup (200 ml) – 180 gms of black gram

Grinding Instructions

Rice and Dhal should be ground separately.

For better grinding result, do grind rice first and dhal next.

Do not use cut pieces of coconut; instead use only shredded coconut for grinding.

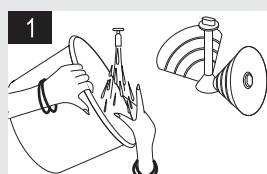
* Results under lab test conditions and may vary with actuals



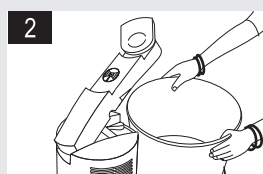


How to operate your Ultra PERFECT Table Top Grinder

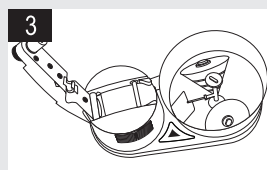
Sequence of Operation



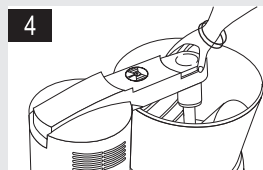
1 Wash and clean the drum and roller stone assembly



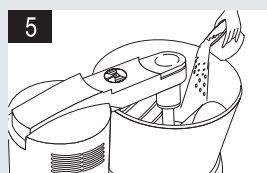
2 Place the drum on coupler and gently rotate till it's seated properly



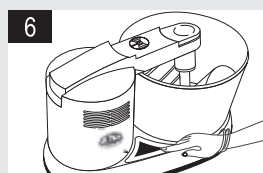
3 Place the roller holder assembly inside the drum. Ensure compliance with the diagram printed on arm



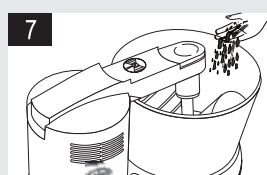
4 Keep the knob in unlock position and close the arm. Rotate the knob gently to lock the arm



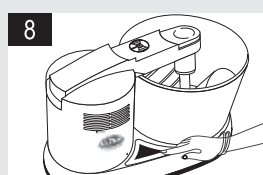
5 Take a cup of water and pour it into the Drum



6 Press the switch downwards to turn on the grinder



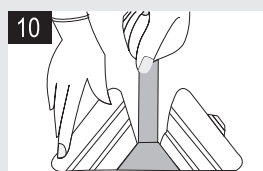
7 Add the grinding medium in small quantities with sufficient water and close the drum with hatch



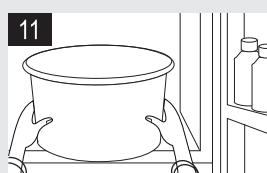
8 Once the required consistency is achieved, switch off the appliance



9 Remove the hatch. Rotate the knob anti-clockwise to release spring load and to unlock the arm. Lift the arm upwards



10 Remove roller assembly and wipe down the batter



11 Remove the drum and use batter as per need. Store the rest in your refrigerator

Note:

For pulse/cereals, always add in small quantities to ensure even grinding



Make your Ultra PERFECT work longer

Please Do

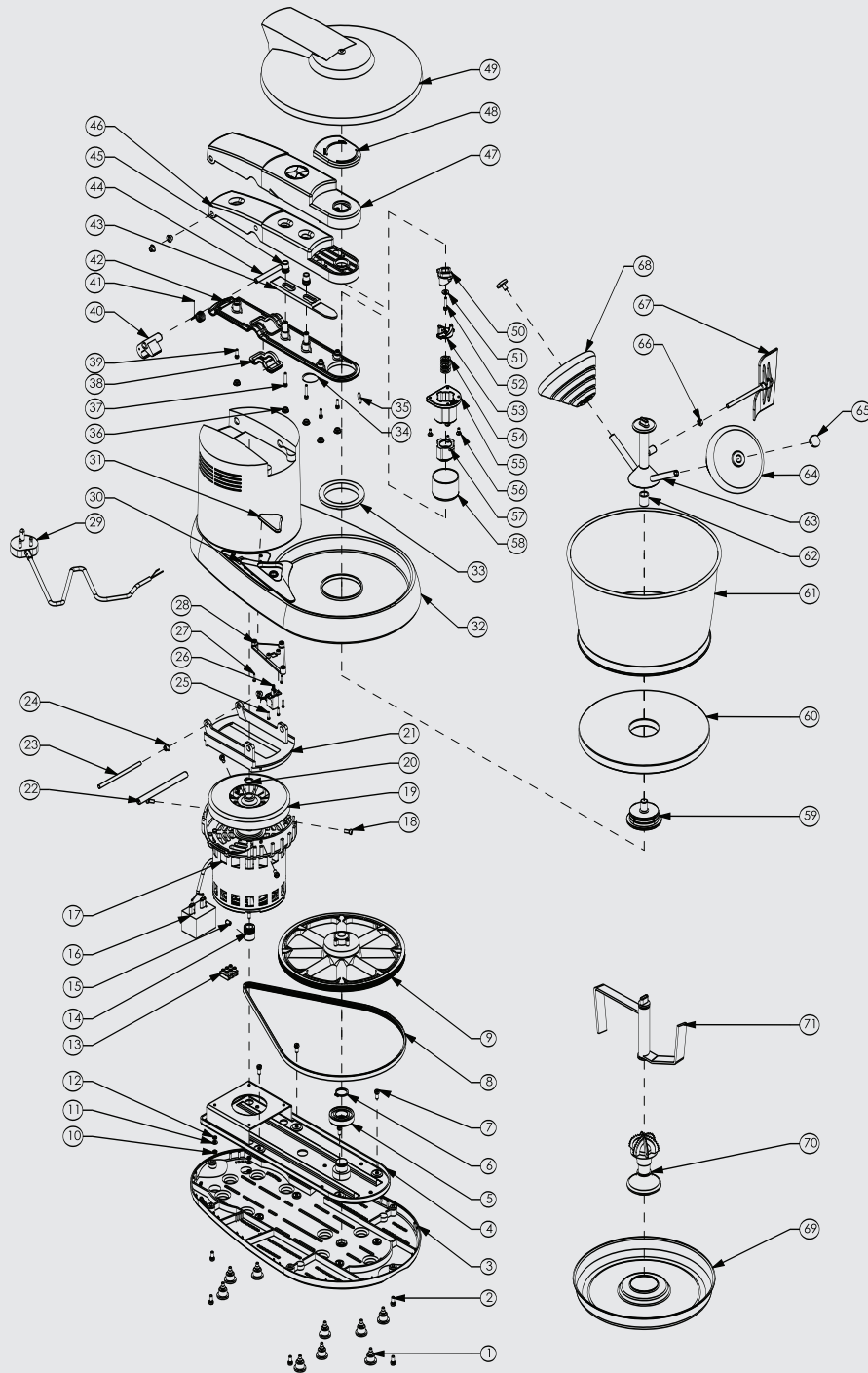
- Make sure you keep your Ultra Wet grinder clean and dry, always
- When not in use, disconnect the electric chord from the mains
- For best results and trouble-free performance, use Ultra Wet grinder only as specified in this User Guide
- Be alert and cautious while operating in the presence of children and physically challenged persons
- Always keep your Ultra Wet grinder away from heat sources
- Lift the appliance at its base
- Clean the drum and roller assembly thoroughly after every use
- Ensure that the grinder is in unlocked position while not in use
- Keep the wiper position facing the motor while grinding (Please refer diagram printed on Arm)

Please Don't

- Do not run the grinder empty for more than a minute
- Do not use any other attachments. Use only those recommended by us
- Do not put your hand into the drum while grinding
- Do not unlock the arm while in operation
- Do not insert sharp objects into the slits. This would damage the parts inside
- Do not lubricate any parts with oil/grease
- Do not keep the drum upside down after washing
- Do not attempt to repair the grinder yourself. If there's any fault, contact Customer Care



Exploded View of Ultra PERFECT





S. No.	Parts Name	S. No.	Parts Name
1	BOTTOM SHOE	37	CHEESE HEAD SCREW - M4x25 (SS)
2	CHEESE HEAD SCREW - M5x12 (SS)	38	COVER - HOOK
3	BASE FRAME - GREY	39	CHEESE HEAD SCREW - M4x12 (SS)
4	CHASSIS - SHEET METAL	40	HOOK
5	DEEP GROOVE BALL BEARING 6004	41	LOCK SPRING
6	CIRCLIP A20	42	CHANNEL BOTTOM COVER
7	CHEESE HEAD SCREW - M5x12 (SS)	43	SLIDER
8	POLYV BELT, 4PJ 858	44	HOOK PIN
9	DRIVEN PULLEY	45	GUIDE - SLIDER
10	HEXAGON NUT M4 (SS)	46	ARM CHANNEL (NEW)
11	SPRING WASHER-M4	47	CHANNEL TOP COVER (NEW)
12	PLAIN WASHER-M4	48	KNOB (NEW)
13	CONNECTOR 3 WAY	49	HATCH - VIOLET
14	DRIVE PULLEY (1440 MOTOR)	50	TOP CAM (NEW)
15	HEX.SOCKET GRUB SCREW'C'-M5X10(SS)	51	SPRING WASHER-M5
16	CAPACITOR 230V	52	CHEESE HEAD SCREW - M5x20 (SS)
17	MOTOR ASSEMBLY	53	BOTTOM CAM (NEW)
18	HEXAGON BOLT - M5x10 (SS)	54	MAIN SPRING
19	MOTOR FAN	55	HOUSING
20	A12 CIRCLIP	56	SLOTTED CSK SCREW M4X12
21	HINGE PLATE	57	SLEEVE
22	LOCK PIN	58	COVER SLEEVE
23	HINGE PIN (Ø6 NEW)	59	ADAPTOR
24	HINGE BUSH	60	FLAT STONE
25	PHILIPP HEAD SELF TAPPING SCREW 6X 9.5-SS	61	DRUM
26	SWITCH 230V & 110V (TEKNIC)	62	BUSH ROLLER HOLDER
27	PHILIPP HEAD SELF TAPPING SCREW 4 X 13-SS	63	ROLLER HOLDER ASSEMBLY
28	SWITCH MOUNTING PLATE	64	TAPER ROLLER ASSY-I
29	WIRE CORD-230V	65	ROLLER LOCK SCREW
30	SWITCH COVER	66	HEXAGONAL NUT (SS)-M6
31	SWITCH PAD	67	WIPER WITH STUD
32	SHELL ASSEMBLY	68	TAPER ROLLER ASSY-II
33	COLLAR PAD	69	BOWL
34	CAP-HINGE PIN	70	COCONUT SCRAPER
35	CAP-LOCK PIN	71	ATTA KNEEDER
36	BLUE BUTTON		

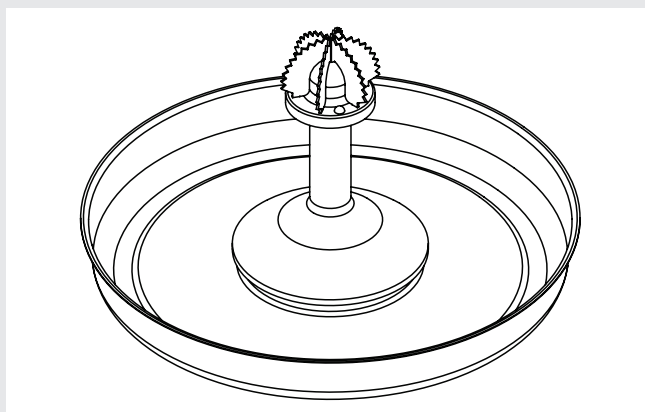


Additional Attachments (Optional)

Atta Kneader



Coconut Scraper



Visit **www.elgiultra.com**
to watch the demo video and
to shop online





TROUBLESHOOTING CHART

PROBLEM	REASON	SOLUTION
Grinder does not run	No power supply	Check mains
	Loose connection of wire cord / motor failure	Contact Ultra Customer Care
Grinder starts but drum stops suddenly	Overloading of medium	Remove medium and add in small quantities
	Low belt tension	Contact Ultra Customer Care
	Insufficient water	Add water as required
Grinder is noisy	Incorrect wiper position	Check and correct Wiper position as printed on Arm lid
	Excess quantity, Insufficient soaking time	Reduce quantity or check manual for correct grinding measures
Takes more time to Grind	Incorrect wiper position	Check and correct Wiper position as printed on Arm lid
	Low voltage	Operate at 230 V Ac 50 Hz
	Low belt tension	Contact Ultra Customer Care
Grinder overheating	Motor housing air vents blocked	Use a dry brush to clean air vents
	External heat source	Keep the grinder away from external heat sources
	Low voltage	Operate at 230 V Ac 50 Hz
Vibration	Uneven platform	Place the grinder on stable and horizontal platform
Grinder / Drum smells	Motor burnt	Contact Ultra Customer Care
	Drum / Roller Holder Assembly not cleaned well	Clean the Drum / Roller Holder Assembly
Grinder stops automatically when it is switched on	Faulty switch	Contact Ultra Customer Care
Arm does not lock	Roller Holder Assembly bottom not cleaned well	Clean and use the Roller Holder Assembly
Roller not rotating	Roller not cleaned properly after use	Unscrew Roller and clean under running water
	Excessive loading / insufficient water	Remove excess medium / add water

In case of abnormal operating conditions, contact Ultra Care Centre



Warranty Terms & Conditions

Elgi Ultra Private Limited (hereinafter referred to as "the Company") guarantees this product for normal home use against defects in materials or workmanship for a period of 5 years from the date of original retail purchase. During the said period the Company has the option to either repair or replace parts free of charge, if this product is returned personally or sent through prepaid courier to our Ultra Care Centers along with the proof of purchase and guarantee card duly filled in by the retailer.

The decision of the Ultra Service Points/Authorised Service Points in determining the cause of failure and repairs required to be carried out will be final and binding under this warranty and cannot be canvassed either by dealer or the retail purchaser on any ground whatsoever. The warrantor shall not be liable for any transportation cost or any damage due to or during transit of the product either way. Repaired units in warranty will be returned to the customer at his/her risk and on "to pay" freight basis.

This Warranty shall NOT apply:

- For wear and tear to the product
- For grinder hatch**
- Involvement in an accident
- If the product is purchased from any unauthorised source
- If repairs or product modifications and alterations have been carried out by unauthorized service organisations or persons.
- If the product is being used for commercial purpose.
- If the defect is caused by abuse or misuse of the product or by environmental conditions that are not in conformance with the recommended operations of the product.
- If the defect is caused by connection to peripherals, additional equipment or accessories other than those recommended by Ultra.
- Service charges / Labour charges for any rectification/repair

In no event will the Company be responsible for any loss or damage, directly by or consequential to, careless, negligent handling or misuse of this product



This warranty is expressly in lieu of all other warranties expressed or implied (statutory or otherwise) and of all other obligations or liabilities on the Company's part. No person, agent, distributor, dealer, service centre or company is authorized to change, modify or extend the terms of these warranties in any manner whatsoever.

The Company's liability under this warranty is restricted to only repair of the product and does not involve any replacement, monetary payment or damages. Any doubt/disputed claim under this warranty shall only be subject to arbitration by an Arbitrator appointed by the Company. The arbitration shall be at Coimbatore only.

Please Note

- Warranty is applicable only for purchase made through authorized dealers in the country of purchase
- The above warranty is applicable only for materials/components and not for service/labour charges incurred in rectification/repair

For any charges applicable, kindly refer to the Customer Care Section of our website www.elgiultra.com





FOR YOUR KIND ATTENTION

- Please read all instructions and warnings before using this product. Keep this user guide, sales receipt and warranty for future reference and use.
- In case of any mechanical faults, call Ultra Customer Care. Do not attempt to repair it yourself.
- This user guide provides important information on proper operation and maintenance. Every effort has been made to provide the details with as much accuracy as possible. We reserve the right to change or upgrade the product or any part thereof without prior notice.
- The instructions appearing in this guide are not meant to cover all possible conditions and situations that may occur. We urge you to exercise common sense, caution and care when setting or using this product.
- When unpacking check to make sure all parts listed is included. If you find anything missing or broken or damaged, kindly call Customer Service.
- The design, specifications and price are subject to change without prior notice.



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The Ultra social media broadcasts are full of recipes and tips on healthy, delicious food. From daily updates to interesting engagements on special days, our content is something you mustn't miss. What's more, there are also lots of contests and exciting prizes to look forward to!

LIMITED WARRANTY CARD*

Ultra PERFECT Wet Grinder

5 5-YEAR WARRANTY
Valid in the country
of purchase

Name:

Full postal address:

Bill No.:

Date of purchase:

Serial No.:

Month of manufacture:

Dealer's stamp:

(Please ensure dealer stamp and serial number is duly filled in to secure warranty repair service)

ELGI ULTRA PRIVATE LIMITED

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*To be retained by the purchaser.



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